

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	40634	delivery near4 (instruction or information)	US-PGPUB; USPAT	OR	ON	2008/12/04 13:00
L2	37619	ACD or ((call or contact or service) adj center)	US-PGPUB; USPAT	OR	ON	2008/12/04 13:01
L3	944035	(live near3 help) or help or assistan \$	US-PGPUB; USPAT	OR	ON	2008/12/04 13:01
L4	184025	(phone or telephone or contact) near3 (number or information)	US-PGPUB; USPAT	OR	ON	2008/12/04 13:03
L5	847180	address	US-PGPUB; USPAT	OR	ON	2008/12/04 13:03
L6	1140	1 and 2 and 3 and 4 and 5	US-PGPUB; USPAT	OR	ON	2008/12/04 13:03
L7	49332	PSTN	US-PGPUB; USPAT	OR	ON	2008/12/04 13:04
L8	205160	prompt\$ or IVR or VRU	US-PGPUB; USPAT	OR	ON	2008/12/04 13:04
L9	891	6 and 8	US-PGPUB; USPAT	OR	ON	2008/12/04 13:04
L10	464	7 and 9	US-PGPUB; USPAT	OR	ON	2008/12/04 13:04
L11	1069506	(historic or stor\$) near4 (data or information or order or good or service)	US-PGPUB; USPAT	OR	ON	2008/12/04 13:05
L12	454	10 and 11	US-PGPUB; USPAT	OR	ON	2008/12/04 13:06
L13	1373	delivery near4 (delivery near2 instruction)	US-PGPUB; USPAT	OR	ON	2008/12/04 13:06
L14	6	12 and 13	US-PGPUB; USPAT	OR	ON	2008/12/04 13:06

12/ 4/ 08 1:08:15 PM

C:\Documents and Settings\RAlaubaidi\My Documents\EAST\Workspaces\09474422.
wsp